



A guarantee is a crucial aspect when receiving dental care abroad. There is no legal obligation regarding Dental Treatment Guarantee all over the world including Turkey. Dental treatment is performed based on the condition on the day, the following day this can change, such as infections, bone loss, gum infection. We offer this guarantee as a proof of our good intentions, and we stand by our work. **Cosmetic Dental Antalya or Clinics** is committed to providing the best quality dental care to all our patients. Therefore, we offer all patients a transparent guarantee for products and services we offer, we strongly advice that you review all the terms and conditions within this agreement.

Guarantees for Individual Treatment

1. Dental Implants

We offer a 5-year guarantee to the dental implant screw in case of fracturing or breaking. If the implant fails in the first 8 weeks (which only happens in less than 5 percent of global cases),

We will replace it free of charge, if the **Dental crown guarantee has not expired**. Our Guarantee does not cover for misuse and the senior dentist will have the final say at the clinic where your treatment was provided.

Health issues which have caused the dental implant to fail are **NOT** covered as part of any guarantee. Improper care and poor hygiene will also void any guarantee, Smoking is **NOT** permitted 4 weeks prior to having an implant fitted, also 12 weeks after having the implant fitted as this can prevent the implant fusing to the bone. If you have smoke then the implant will **NOT** be guaranteed and any replacement is at your own cost. Our dentist will decide if he feels improper care has resulted in an implant fail.

Chewing tough foods, sweets, any foods that can add additional pressure onto the Implants within the fusing stage of 12 weeks after fitting can have an effect on the implant fusing and may cause it to fail, **soft foods only** for Minimum 8 weeks in area where implant fitted.

This guarantee does not apply where you have had the crown fitted on the same visit and not allowed the 12-week suggested fusing stage.

Cosmetic Dental Antalya will replace, fix or repair the implant providing the dentist advice has been followed.

- No smoking 4 weeks prior and 12 weeks after the implant has been fitted
- Soft foods on the area where the implant has been fitted to prevent pressure on the implanted area
- Daily cleaning 3 times minimum, brush gently and mouthwash to prevent bacteria building up and an infection.

Where the implant has been fitted and the crowns also fitted in the same week, the guarantee is limited, and as such is not covered under this guarantee, we do not advise this procedure as we feel the implant must have minimum in most cases 12 weeks to fuse.

Where the patient cannot return in 12 weeks, providing the bone is strong and no bone graft or Sinus lift is required, we will perform same week implant and crown, but any pressure can cause the implant to fail which will result in the implant needing to be reset, it's possible the crown will need to be replaced and or implant is damaged during a reset, if a new crown or implant is required then our usual prices will be charged.

The cost of this is not covered by Cosmetic Dental Antalya. Where same week crowns and implants are completed, the above advice is to be adhered to but brushing must be very gentle.

A **Dental implant** may migrate or move naturally in your mouth due to various conditions such as diabetes, osteoporosis, epilepsy, chemotherapy, mental disorders, after-condition excessive X-rays, or similar conditions not related to how the implant is placed. The guarantee will not cover replacing the implant in these situations.

2. Dental Crown and Veneers

We offer 1 year Guarantee on all crowns and veneers fitted. If the crowns require recementing or restoration during this time we will do this for free.

Crowns and Veneers are cemented on using a strong dental cement. This can fail in some cases where excessive Acid is in the mouth, swelling of the gums can cause the cement to fail. Movement of your natural teeth can cause the cement to fail. Other health conditions can cause the cement to fail.

Where we try our best to ensure that this will never happen, it's not always possible. Where the cement does fail, we will recement for free, if the crown/s, is/are damaged by the patient, we will **NOT** replace for free. Our usual charges will apply for each crown requiring to be replaced.

Our guarantee does not cover:

- **Cantilever crowns** – Cantilever crowns have a risk of coming loose as they are suspended by one other crown, if the cantilever does come loose, we will recement for free. If the cantilever is damaged during it coming loose Cosmetic Dental Antalya will **NOT** replace it for free and the cost of new crowns is at the patient's expense. Cantilever crowns which are placed as a last tooth have an increased chance of coming loose, we will recommend this as part of a Cosmetic process as the cost is considerably less than an implant, however, in all instances we recommend an implant rather than a cantilever crown
- **Crowns bridged** – A bridge is strong and breaking is unlikely within the first few years. However, it is not impossible for the bridge to break during this time, this is due to it being suspended between two crowns, Pressure exerted onto the bridge can cause it to break, the bone being soft can cause it to break over time.
- Cosmetic Dental Antalya are **NOT** responsible for a bridge which breaks and will **NOT** replace for free. The material used is very strong, pressure on the bridge will cause the bridge to break. We recommend where you have a bridge that you chew soft foods and or chew on the opposite side when chewing requires more bite.

To prevent a bridge from breaking we recommend implants which you can request at any point prior to treatment.

- **Chipped or cracked crowns** – Zirconium and porcelain have a slippery surface, the material is very strong and can withhold normal day to day activities within the mouth, but it can chip and break. To help prevent this from happening we recommend no biting of hard foods on the front teeth, biting hard foods on the front teeth will almost definitely weaken the structure and cause chipping over time. Nuts, Apples, Ribs and other hard foods etc are all foods which can weaken the crowns/Veneer structure.

Be aware of pressure you are putting onto the crowns; it can take 12 month or more for you to be fully use to the crowns and the amount of pressure you can apply before the crowns could chip or break. Crowns and veneers are not your natural teeth, and although they are strong, they can break and chip.

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Cosmetic Dental Antalya will **NOT** replace for free any chipped or cracked crowns for **ANY** reason. Where possible we will restore and fix for free, any cost to replace one or a bridge crown which is chipped is at the patient's expense and our usual charges will apply.

Additional treatment after crowns – Where additional treatment is required Cosmetic Dental Antalya will **NOT** cover this cost, whilst it's not common, infections can happen after treatment which will require a visit to your local clinic for antibiotics.

(TMJ + TMD) Temporomandibular Disorder is extremely rare and as such we have never experienced a case of this. Whilst rare, there is a risk due to having your mouth open for an amount of time you are not use to, also a change in bite can cause this to happen. If this is the case Cosmetic Dental Antalya will work to rectify any issues but any cost is **NOT** covered by Cosmetic Dental Antalya. Each patient is different and many reasons can cause this to happen.

Grinding of teeth – Many patients suffer with Grinding the teeth and this can be for many reasons, there is an increased chance you will grind your teeth after crowns or veneers as you have something different in your mouth, until you are fully adjusted to the new crowns or veneers grinding can happen. With grinding of the teeth this increases the chances of chipping or Cracking the crowns or veneers.

- To help prevent this we strongly recommend a mouth guard to wear at night and you can request this on your first appointment charged at £65 in clinic.
- It can take up to 12 months to fully adjust to your new smile. Cosmetic Dental Antalya will **NOT** replace chipped or cracked crowns due to grinding the teeth or any other reason.
- We will repair where possible for free but are not obliged to, any replacement of the crowns /veneers or bridge requiring replacement our usual charges will apply. A repair isn't guaranteed.

Gum recession – Where the gum has receded it may be possible to pink the crown in the area of what would be the gum, this area does then require extra cleaning and brushing as it will not be connected to anything, it will be covering tooth where the gum was but not cemented to it or very little cement. If the area was to become red and sore this is due to poor hygiene, additional brushing on this area and mouth wash will clear this up.

Where the gum continues to recede, the crown will need to be replaced, we do **NOT** replace for free. Our usual charges will apply in the event the gum has receded and a crown requires replacement.

Visiting your local clinic – If you visit your local clinic for any treatment Cosmetic Dental Antalya will **NOT** reimburse any cost.

Additional Information – Our senior Dentist has the final say on any treatment being required whether charged for or performed under the terms of our guarantee.

Improper care and or poor hygiene will also void any guarantee We recommend visiting your local clinic every 3 months for full hygiene check-up and clean, we will ask for minimum two written confirmation form your clinic that a full clean and descale has been undertaken within a 12-month period should you wish to claim under our guarantee.

Where the dentist advise has **NOT** been followed then any guarantee is void, our senior dentist will have the final say on if he feels his advice has or has not been followed, any special advice will be informed to you via email on the day or after treatment and that will form part of this agreement.

Changes to your bite - When replacing any Molar teeth or having a full mouth restoration this will have an effect on your bite, either by changing your bite or adjusting your bite. We will do our best whilst in clinic to ensure that you leave with a perfect bite and you will have ample opportunity to let us know of any concerns where we will adjust and change, but it can often take a week or so before you notice if the bite is incorrect and requires adjustments. If this is the case then you will be required to revisit for some adjustments. Any adjustments are free.

Botox/Fillers – Botox and fillers are **NOT** good combination to have around the mouth/Jaw area when you have Crowns/Veneers. Your natural teeth will move in the jaw and this isn't noticeable, where you have a full mouth of crowns or a considerable number of crowns any movement is VERY noticeable. We strongly recommend **NO** Botox/fillers 3 months prior to any treatment, also after any treatment, any Botox/Fillers can move the jaw and change your bite. Where it deemed you have Botox/fillers we will advise, any guarantee is void where you have not followed the advice.

Single/Bridged crowns - our crowns are put on in groups as this increases the lifespan and ensures that they are strong as possible, Single crowns can be completed but we advise against, in some instances where you have soft bone or gum problems then singles crowns are not an option. If you prefer single crowns, we of course will do this but an additional cost of £10 per crown will be incurred. You **must** inform us on your first visit if you choose single crowns. This **cannot** be changed after the first visit.

3. Dental Fillings

Where we have completed a dental filling, we will guarantee for 6 months, should the filling come out we will replace. Composite fillings are soft and will need replacing more often than metal fillings.

4. Dental Inlays and On lays

Our clinic offers a 1-year guarantee to dental inlay and on lay work in the event of cement failure. The Guarantee does not cover for misuse, chipping or cracks and the senior dentist will have the final. Improper care and poor hygiene will also void any guarantee. We recommend visiting the dentist for an oral hygiene clean every three months, this also will be considered to void your guarantee if you do not have your teeth professionally cleaned every three months. We will repair were possible, in the event a replacement inlay or onlay is required we will replace where the conditions fall within the guarantee.

5. Please note that our guarantees do not cover the following treatments and does not extend to certain situations

Root canal treatment, Professional Teeth Whitening, with or without Laser Gum Contouring, Home teeth whitening kits. Dental post procedures Deep Cleaning and descaling, Bone graft or sinus lifting, where we perform a bone graft or sinus lift its possible that the synthetic bone does not fuse to your natural bone and this can require additional treatment, where additional treatment is required, this will be charged at our usual rate, Improper care and poor hygiene will also void any guarantee. Gum Curettage can lead to infection after treatment, in most cases this doesn't happen but as we are cleaning and moving bacteria around there is a risk although small, if this is to happen then a visit to your local clinic for antibiotics is required. Cosmetic Dental Antalya are not responsible for any additional treatment which may be required.

We recommend visiting the dentist for an oral hygiene clean every three months, this also will be considered to void your guarantee if you do not have your teeth professionally cleaned every three months. We reserve the right to request documentation from the clinic visited for your oral hygiene check-up, a minimum of two visits within a 12-month period can be requested, where this is not possible then any guarantee can be voided.

Where Cosmetic Dental Antalya agree to correct previous dental treatment, or continue with any dental treatment not performed at our clinic then we will **NOT OFFER ANY GUARANTEE** – Cosmetic Dental Antalya are not responsible for treatment performed at other clinics, we may offer to continue or repair treatment but only as a good will gesture, as such any work we carry out does not have any guarantee.

Additional treatment required due to natural conditions – The mouth is a living part of the body and as such is moving and changing daily, Cosmetic Dental Antalya are not responsible for changes which can or may occur the day after treatment or in subsequent weeks or months after. Any additional treatment required will be charged at our usual rates.

6. Terms and Conditions

Any upfront payments made to Cosmetic Smile Antalya or Cosmetic Dental Antalya is a booking Fee, this payment will secure your booking at our clinic and covers any cost for your initial assessment with Cosmetic Dental Antalya.

Remainder of Payment is to be paid directly to the Clinic prior to treatment

All Card transactions will have an additional 10% added to cover the cost of administration, Cosmetic Dental Antalya reserves the right to charge 10% additional charge for all transactions/treatments where its deemed excessive time is spent answering the patient calls and messages prior to treatment.

We offer treatment on a treatment only basis, Cosmetic Dental Antalya are not responsible for any travel cost of hotel cost which you may incur on any initial travel or any subsequent travel if required. The decision to travel to turkey for Cosmetic Dental treatment is yours and not ours, whilst we will do our utmost to ensure no return to Turkey is required, this isn't

Cosmetic Dental Antalya, Ataturk , Konyaalti, Antalya, Turkey

always possible and a return for some patients is inevitable. Cosmetic Dental Antalya will NOT cover any cost in any event should you need to return to Turkey for repair work, replacement or check-up. Please tick to confirm you have understood

Often it is more cost effective to visit a local clinic if repair work or recement is required, where you choose to visit a local clinic Cosmetic Dental Antalya will NOT cover any cost. If you wish for cosmetic Dental Antalya to cover any cost to repair or recement any crowns/veneers which are covered under any guarantee then you will be required to return to our clinic.

Cancellations

- You have the right to cancel your appointment with Cosmetic dental Antalya at any point, where you choose to cancel, we will not request payment of any final balance.
- Changing your appointment, if you choose to change your appointment date Cosmetic Dental Antalya will charge an additional £50 fee to cover the cost of administration. This fee is due prior to us changing any date.
- If you fail to attend your appointment, we reserve the right to cancel any subsequent appointments without notice, any booking fee paid is NON refundable
- Any booking Fee paid is NON refundable. In the event we choose to cancel your treatment we will refund your booking fee providing any cancellations is not due to the below conditions.

All assessments are completed on the understanding you have no additional medical conditions which can or do have an effect on your teeth or gums. An Xray is required prior to treatment and this will determine if you have any other conditions which require treatment prior to Cosmetic Crowns/Veneers. Any additional treatment will be charged at our usual charges. If you decide not to continue with additional treatment this is at your own risk.

7. The guarantee will become invalid or reduced under the following conditions:

When the patient neglects oral hygiene, When the patient does not come for a routine dental check-up as scheduled with own Dentist, we recommend every three months and will require evidence of minimum two visits within 12-month period of routine check-up and clean, When the patient does not descale and polish teeth using a professional service least twice a year (invoice needed), When the patient ignores the dentist's instructions, When the patient does not follow through with full payment, When subsequent treatment is obtained at non-affiliated clinic without prior authorisation by Cosmetic Dental Antalya (except for descale and polish), When removable dental products such as dentures are not maintained as instructed, if bone or gum tissue of the patient recedes, If the dental injury or issues are caused because of contact sports or similar leisure activities, If the dental issues are the result of smoking or smoking has caused discolouration and Gum disease or recession, If the products fail because of accidental physical damage such as by dropping dentures on the floor, Any activities or drugs that are known to artificially raise blood pressure.

In the event that the same or similar dental issue continues to arise and is therefore considered a recurring or reoccurring problem that may be unrelated to the dentistry itself, we reserve the right to advise you to visit a specialist or a medical professional for further tests that may be directly or indirectly related to dentistry. The responsibility of the costs incurred (including travel expenses, dentist, and laboratory bills) will be that of the patient. The avoidance of such advice will automatically void your dental guarantee, Teeth Grinding, Periodontal Diseases, If the patient was pregnant at the time of treatment and did not disclose their circumstances, If the patient is under the age of 18 at the time of treatment and did not disclose their actual age

If the patient had Orthodontic Treatments like braces, retainer, Invisalign and did not disclose their circumstances. Failing to advise can result in treatment at the clinic incurring extra cost or treatment being denied in which no refund will be offered, If the patient had Orthognathic Surgeries and did not disclose their circumstances, If the patient did not inform the Dentists regarding their dental and health problems during their appointments at the clinic or during the booking process stage

The patient is obligated to clarify their needs with the Dentists during their Consultations at the clinic. Any additional treatments, tooth colour, tooth shape changes informed after their appointments will not be covered or guaranteed. Once you are happy with the way your new crowns look, they will be cemented in, NO changes can be made after they have been cemented. If you are NOT happy with the initial look then do not agree for them to be cemented in

Any aggressive or intimidating behaviour, we operate a zero-tolerance negative behaviour towards staff and other patients, if it's deemed any behaviour is aggressive or intimidating at clinic, by phone or in messages we reserve the right to refuse treatment and the local authorities will be informed.

The patient is obligated to inform the Dentists regarding their aesthetic concerns, bite concerns.

Cosmetic Dental Antalya MUST be informed prior to any treatment if the patient (you) is pregnant, have any medical condition which may affect Bone, Gums, Heart, any previous unfinished dental treatment must be told to Cosmetic dental Antalya.

Any necessary additional treatments, adjustments and replacements might require additional appointments at the clinic. Cosmetic Dental Antalya cannot be held responsible for the extension of travel dates, any necessary additional visits to Turkey and any related travel expenses.

After treatment you may experience Mouth Ulcers, speech lisp, Small trauma spots on the gums but these should naturally disappear with time. In some cases, you could experience Infections which may require visits to your dentist for antibiotics. This is normal with any dental treatment. Cosmetic Dental Antalya will not cover the cost of any dental treatment you may require such as prescriptions and check-ups.

If we extract any teeth, it's possible that the area/gum above or below will retract causing a small gap between the gum and crown, this should correct itself but will require you to manipulate the gum into place. This is caused by the removal of the tooth and no bone to support the gum. To prevent this from happening we would suggest where possible have extractions completed 3 weeks prior to treatment. We will extract if this is not possible but the risk of doing so is that eventually the crown may need replacing if the gap does not close, Cosmetic Dental Antalya does **NOT** cover the cost of replacement crowns if this is the case, we are **NOT** responsible for how your body repairs.

Patients are given the option of choosing tooth colour for crowns, veneers, and similar products. If the patient does not like the colour, they have chosen later, Cosmetic Dental Antalya or any clinic will not be responsible and will not reimburse costs. Cosmetic Dental Antalya or clinic will not be liable in case a patient's teeth suffer trauma during bridge or crown treatment (requiring root canal treatment) because of conditions not foreseeable or predictable from X-rays and examinations. We will not replace crowns free of charge if this is the case as the choice is yours if you want us to extract

8. Risk

With all procedures there is a risk something unexpected can happen, whilst we do our utmost to ensure we have no complications we must inform you that there is a small chance of some complications. Such as, requiring additional root treatment after treatment, requiring antibiotics due to infection, requiring re cementing of crowns, Follow up visits for adjustments, Excessive pain after treatment which can last for some weeks, Adjustments required due to an incorrect bite, This list is not exhaustive, Cosmetic Dental Antalya do not reimburse for travel or hotel in any event where a return visit is required to Turkey.

The risk of complications is very low, we would advise if you are not comfortable with any risk then we would advise visiting a foreign country for treatment maybe isn't the right choice. Our clinic is fully compliant with the Turkish Dental Association, and currently in the process of obtaining Health and tourism certificates.

9. Additional information

Patients will have opportunity to discuss any concerns they have prior to any crowns/veneers being cemented in. once the crowns/veneers are cemented in any changes will be at your expense, we will not make changes for free, other than routine adjustments for the bite.

The guarantee does not cover damage to dental treatments resulting from not wearing gum shields as instructed. Other unrelated factors such as receding gum tissue due to ageing, disease, weight gain or weight loss, are not covered under the guarantee either.

We will **NOT** reimburse any treatments in any event or any other costs associated with travel, such as flight tickets, accommodation, cab fare or train tickets or work-related loss such as salary etc. If you need to see an independent dentist for remedial treatment, your costs will **NOT** be reimbursed

This Dental Guarantee is accepted and understood by every patient visit to Cosmetic Dental Antalya or affiliated clinics.

10. Free Hotel Offers/Flights

We offer FREE accommodation on some special offers we promote. We choose the accommodation and the patient (YOU) does not get a choice in Hotel. If you opt for your own Accommodation our price will not be reduced. Cosmetic Dental Antalya are not responsible for the hotel or any changes they may make. If for any reason you are required to leave the hotel then Cosmetic Dental Antalya will not be liable for any charges for new accommodation.

It is the Patients (YOU) responsibility to ensure you adhere to all rules and regulations whilst in the chosen Hotel. Any misuse of the Hotel or anti-social behaviour including the use of any illegal substances whilst you are occupying any rooms or on the premises will immediately result in termination of your stay. Cosmetic Dental Antalya will not be responsible for any cost which you may incur due to your own actions or any actions beyond our control.

Cosmetic Dental page Antalya will not act on your behalf where any rules or any breach of the Hotel policy have been broken. We book the hotel on your behalf and are not your representative whilst in the Hotel. We do Not offer a flight booking service. We do not offer Free flights with any treatment.

11. Images Before and After

By agreeing to the Terms and Conditions you authorise Cosmetic Dental Antalya to use your before and after images on social media. But you can withdraw consent at any time and Cosmetic Dental Antalya will have 28 days to say the withdraw complete, in all cases we are authorised by you the patient will use before and after images where no visible face is shown, you give your authority and do not have the right to withdraw this consent providing no face is visible.

12. UPDATED BELOW FOR COVID 19 on 31/04/2021

In these unprecedented times we understand the concern regarding your treatment, we give a commitment to our customers that we will honour the price you have on your confirmation email and we will also waive the £50 fee to change the date of treatment. We have no limits as to how many times you can change your date during the Covid 19 pandemic,

Our normal refund process continues, and we will not be issuing refunds if your flights are cancelled, we will of course as per above change the date for your treatment, we commit every customer booked will get the treatment they have booked for the price they have agreed. Flights and Hotels are not Cosmetic Dental Antalya responsibility and although we may have booked these we have only booked on your behalf. flights and hotels are your responsibility. If you have experienced a cancelled flight or hotel and wish to move to a new date, any charges that may be extra due to increase charges for summer and peak season are your responsibility, we advise you to book in off peak season or book same time next year to obtain the same price of flight and hotel, we are happy to transfer to next year.

Cosmetic dental Antalya or clinics are not responsible for any acts of god nor can be held accountable or liable for any cost you may incur due to any circumstances beyond our control. Covid policy will end 25th September 2021

13. We keep our rights to refuse the patient treatment under the circumstances below;

Walk in Patients (Unconfirmed dates), Under the age of 18, Mental Disorders that have not been disclosed or if any patient is being threatening or aggressive (We keep our rights to ask for psychological examination), STD (We can refuse the treatment unless it is an emergency), Drunk, Unconfirmed and unplanned treatments before the arrival

The patient who refuses the acceptance of dental guarantee terms and conditions, our diagnosis, the treatment plan. You the customer may not make any amendments to our terms and conditions

COVID 19 AND OTHER RELATED HEALTH QUESTIONS

Please note our main priority is safety of you and others, with this in mind we ask you to let us know if you have any serious health conditions which could affect you or others whilst having treatment.

Do not attend the clinic if you have been in contact with anybody with symptoms or Confirmed Covid-19 within the past 14 days prior to attending clinic

IF YOU HAVE ANY COVID SYMPTOMS THEN YOU MUST GET A COVID TEST IMMEDIATELY AND STAY ISOLATED WHILST WAITING FOR A NEGATIVE RESULT, IF WHEN YOU ARRIVE YOU HAVE SYMPTOMS YOU WILL DENIED TREATMENT, WE ARE NOT RESPONSIBLE FOR ANY COST YOU MAY INCUR IF YOU HAVE COVID -19 OR SYMPTOMS OF COVID -19

Your temperature may be taken at the clinic, if you have a temperature which is higher than 36.5 you will be asked to drink water and relax to cool down, 10 minutes later it will be retaken and if it has reduced, we can allow entry to the clinic.

FACE MASK ARE ESSENTIAL AND YOU ARE REQUIRED TO WEAR AT ALL TIMES APART FROM WHEN HAVING TREATMENT WHILST WE ARE OBSERVING SOCIAL DISTANCING RULES.

YOU CAN VISIT THE NHS WEBSITE FOR FURTHER INFORMATION [www.nhs.uk/conditions/coronavirus-covid-19/ Health Conditions](http://www.nhs.uk/conditions/coronavirus-covid-19/Health%20Conditions)

If you have any conditions below or blood born Viruses, then you must inform us prior to treatment.

HIV (please state which medication if yes)

Hepatitis (please state which type and medication if yes)

Diabetes (please state and which medication is used if yes)

Heart condition (please advise which medication if yes)

Cancer (which medication if yes)

Sudden weight loss (any reason please state)

Hypertension

Haemophilia (please state which medication if yes)

Allergic to medications (please state which medication if yes)

Been in Hospital in last 12 months (if yes what for)

Using regular medication (if yes please state which Medication)

Pregnant (female Only)

If you are pregnant then treatment may be denied, it is dangerous to use local anaesthetic during pregnancy.

Where we refer to

'YOU'

'YOURS'

'YOUR'

'PATIENT'

'I'

We are meaning the person who is signing this agreement and having the treatment.

Where we refer to

'US'

'WE'

'OURS'

We are meaning Cosmetic Dental Antalya



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